



# LETTER OF THANKS

Presented to

## Cara Eksteen

From 11th to the 13th April 2022, days of heavy rain across KwaZulu-Natal led to deadly floods. Particularly hard-hit were areas in and around Durban. At least 435 people died across the province, with an unknown number of people still missing as of 13th April 2022. Several thousand homes were damaged or destroyed. Critical infrastructure, including major roads, transportation, communication, and electrical systems, was impacted by the flooding, and this damage greatly hampered rescue, recovery and relief efforts.

Cara Eksteen, is being recognised for her courage and determination on 11th April 2022 when she and members of their NSRI Station, along with the national and local emergency services, rendered aid and assistance in multiple flood-related incidents along the KwaZulu-Natal coastline and inland, caused by the heavy rainfall and devastating floods in the Durban and surrounding areas.

In particular, we acknowledge Cara's part in Malcolm Manion's Team and her own actions in the support of various NSRI and associated Rescue Teams conducting the locating and rescuing of numerous people trapped in houses, warehouses and vehicles throughout the night into the following day, often wading through waist deep water to reach casualties trapped by the surging floods.

Cara Eksteen's personal bravery that day, going to the aid of persons in trouble, in known dangerous conditions, without concern for her own safety, was in the very finest traditions of the National Sea Rescue Institute, which we are pleased to recognise with this Chief Executive Officer's Letter of Thanks.

---

Dr Cleeve Robertson  
Chief Executive Officer



---

19 July 2024

Date